



**Skylogic**  
a eutelsat company

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# Integrated Policy

## Governance

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<b>Authors</b>	QMS Team, ISMS Team, EMS Team, CEO
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## Document History

Version Number	Version Date	Author	Approved by	Description
[...]				Document managed as extract from the Context of the Organization
1.2	17/02/2022	QM, EM, CSOO (Eutelsat DSOPs)	CSOO (Eutelsat DSOPs)	<ul style="list-style-type: none"> <li>• Revision of the Quality Policy document according to actions 324 and 305: <ul style="list-style-type: none"> <li>○ as unique document, extrapolating it from the Context of the Organization</li> <li>○ referencing the ongoing harmonization within the DSOPs Department</li> </ul> </li> <li>• Update of the Quality Policy according to the outcomes of the MR10 Management Review Meeting</li> <li>• Update of the Quality Policy according to the action 329</li> <li>• The policy has been renamed and updated for the integration of ISO 14001</li> <li>• Minor revisions</li> </ul>
2.0	13/01/2023	QMS Team, ISMS Team, EMS Team, CEO	CEO	<ul style="list-style-type: none"> <li>• Document updated and renamed in the context of the merger of the Quality Management Systems of Skylogic and Skylogic Mediterraneo (as determined during the Management Review meeting of 28/11/2022) and according to the latest organizational changes.</li> </ul>



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# 1 Introduction

## 1.1 Purpose

This document describes the Integrated Policy of Skylogic and Skylogic Mediterraneo, defined in accordance with the ISO 9001:2015 standard, ISO/IEC 27001:2013, and ISO 14001:2015.

## 1.2 Target Group

This document describes the Integrated Policy of Skylogic S.p.A. (DSOps and Connectivity departments) and Skylogic Mediterraneo S.r.l. (hereinafter referred to as Skylogic and Skylogic Mediterraneo), defined in accordance with the ISO 9001:2015 standard, ISO/IEC 27001:2013 and ISO 14001:2015.



## 2 Integrated Policy – Quality, Information Security and Environmental

Management of Skylogic initiated and communicated the Integrated Policy throughout the organization and made it available to relevant interested parties as appropriate. The Policy is appropriate to the purpose and context of the company and supports its strategic direction. It provides the framework for setting objectives, satisfying applicable requirements and supports the Company's commitment to continual improvement of the QMS, ISMS and EMS. Skylogic and Skylogic Mediterraneo intend putting into effect a "Quality, Information Security and Environmental Policy", compliant with ISO 9001:2015, ISO/IEC 27001:2013 and ISO 14001:2015 requirements, which covers all areas of its business, with the aim to achieve the following objectives:

- To provide services (in particular Connectivity Services):
  - While being compliant with SLAs and ensuring optimum infrastructure and operational continuity, availability, confidentiality and integrity, through an effective risk management process
  - Ensuring information security continuity by preventing and minimizing impact of security incidents
  - Optimizing the use of resources
  - Maintaining the compliance with applicable Italian legislation
  - Maximizing internal and external customer satisfaction
- To support Eutelsat business development through:
  - Effective processes;
  - Flexibility and scalability of the facilities;
  - Timely implementation of services;
  - Continuous monitoring, maintenance and improvement of the definition and operation of a Quality, Environmental and Information Security Management Systems compliant with UNI EN ISO 9001:2015, UNI EN ISO 14001:2015 and UNI EN ISO 27001:2013 requirements.

Skylogic and Skylogic Mediterraneo aim to achieve their objectives through:

- Spreading awareness among staff about company goals related to Quality, Information Security and Environment;
- Defining a clear organizational framework in which tasks and responsibilities that are assigned to the collaborators are well shaped;
- Adopting procedures and instructions that are coherent with the entirety of their parent processes;
- Holding constant checks on processes through monitoring aimed at controlling activities and achievements.

In addition, Skylogic and Skylogic Mediterraneo approach to Information Security is based on the following main concepts:

- Security is everyone's responsibility. Security is not "somebody else's problem"; every member of Skylogic and Skylogic Mediterraneo has the responsibility to adhere to the security policies and procedures described or referenced in this document, with a reactive and proactive attitude



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where there is perception or suspicion of security vulnerabilities or breaches;

- Security permeates the whole Skylogic and Skylogic Mediterraneo organization. Security is not just focused on physical and technical “border control”. Rather, Skylogic and Skylogic Mediterraneo seeks to ensure reasonable and appropriate levels of security awareness and protection throughout the whole service and infrastructure;
- Security is a business enabler. A strong security foundation proactively enabled and maintained, becomes an effective market differentiator for Skylogic and Skylogic Mediterraneo services. Security has a direct impact on our viability within the marketplace, and is treated as a valued commodity.

Skylogic and Skylogic Mediterraneo approach to Environment is based on the following main concepts:

- It is appropriate to the purposes of the context of the organization, considering dimensions and environmental aspects of its activities and services;
- It constitutes the reference framework to define environmental objectives;
- It defines Skylogic and Skylogic Mediterraneo commitment to the environmental protection in relation to the analysis of its aspects and impacts.

The adoption and implementation of a Quality, Information Security and Environmental Management System compliant with UNI EN ISO 9001:2015, UNI EN ISO 27001:2013 and UNI EN ISO 14001:2015 is considered a suitable support for the achievement of Skylogic and Skylogic Mediterraneo’s objectives. It is the prerequisite for its development according to internal organizational rules, and it is able to direct continuity across the phases of its processes.

This Integrated Policy is reconsidered and updated after each management review if necessary. The up-to-date version is published on Confluence, making it accessible at all time to every employee, and available to anyone who has an interest in it.

